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March 5, 2025

**Notice of Change to Third-Party Administrator for LA World Airport Claims**

**Dear Medical/Service Providers,**

This letter is to advise you effective 4/1/2025 **Intercare** will be taking over the handling all Los Angeles World Airport Workers' Compensation claims. Please continue to work with the assigned adjuster through March 31, 2025.

Please direct all billing as of 3/10/2025 to Intercare using one of the options below:

**Intercare Holdings Insurance Services, Inc. (Glendale Office)**

**Mailing Address Only: P.O. Box 211012, Eagan, MN 55121**

**E-mail: [IHIMail@intercareins.com](mailto:IHIMail@intercareins.com)**

**Phone #: 866-785-6819**

**Fax # will be provided after 4/1/25**

The City of Los Angeles Workers' Compensation division will stop processing all bills as of 3/9/2025, and will send all bills received after this date to Intercare for processing. The LA Airport claims will remain in the City's MPN for continuity of care. All non-MPN services should contact Intercare for authorization to continue providing services after 4/1/2025. **The current handling adjuster will process all RFAs received through 3/28/25.**

Primary Treating Physicians will receive a letter in the coming days with the name, and contact information for the new claims adjuster, once assigned. The Intercare fax number(s) will be provided at that time as well.

**If there are any questions relating this transition, please contact LAWA Risk Management:  
Sunday Adeoye (424) 646-7612 or Tiffani Williams (424) 646-9196.**

Sincerely,



Tyrone Spears

City of Los Angeles Workers Compensation Division Chief